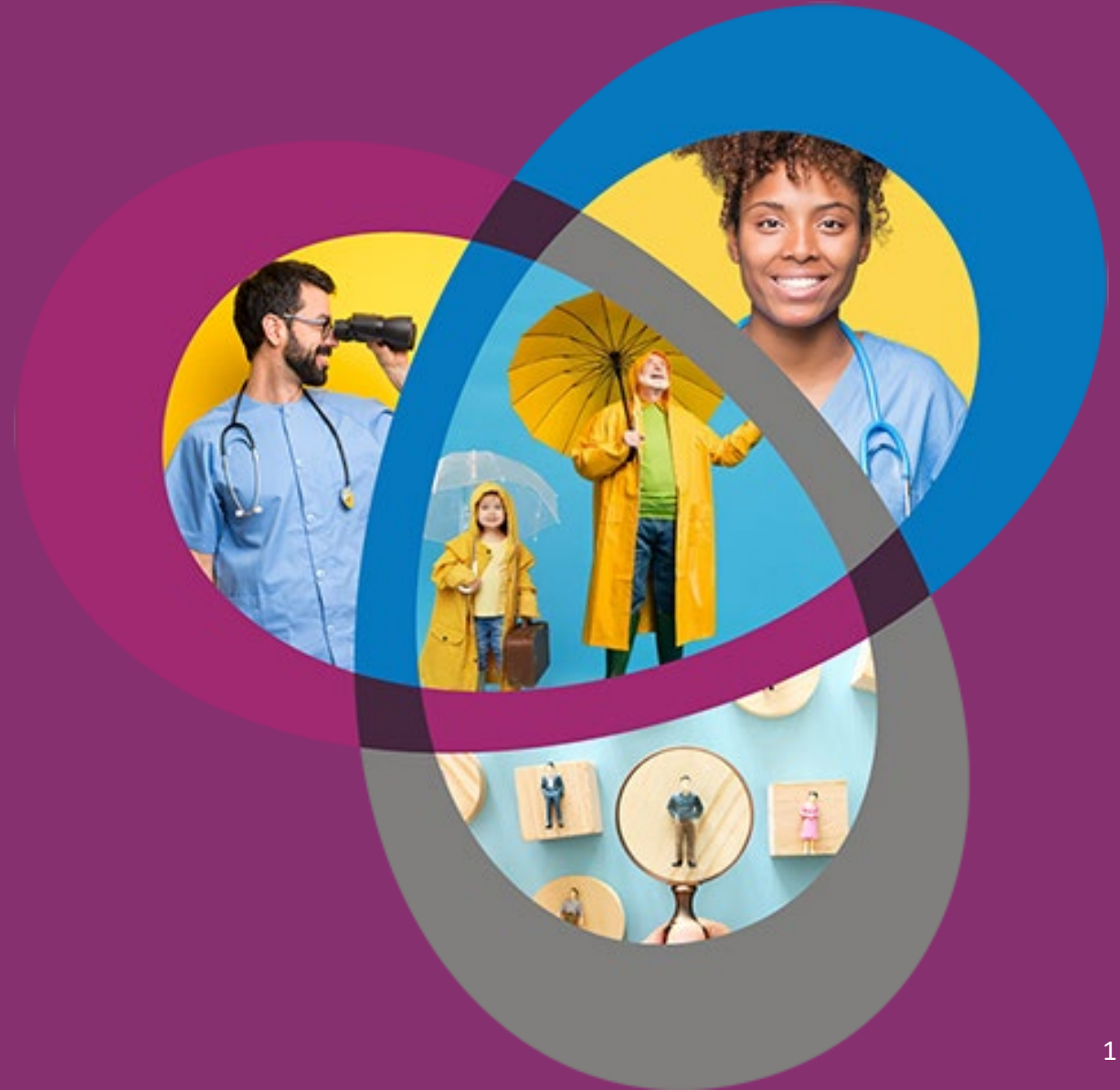


# CareCentric V4

User interface updates for improved user experiences



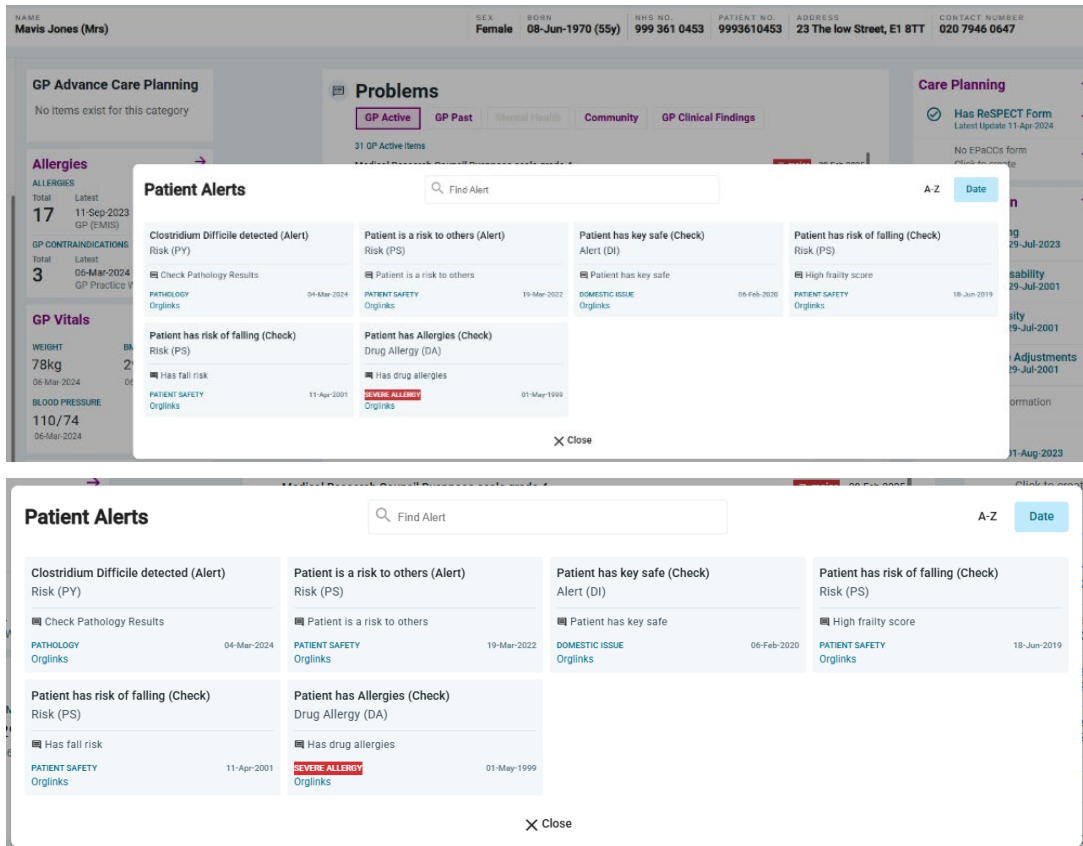
# Disclaimer

Product Information: Any descriptions of future functionality reflect current product direction, are for informational purposes only and do not constitute a commitment to provide specific functionality. Timing and availability remain at Graphnet Health's discretion and are subject to change and applicable regulatory approvals. **Please note Docobo Ltd is now a wholly owned subsidiary of Graphnet Health Limited.**

# V4 Improvements Overview

- **Use of full screen estate:** Using more of the screen allows for more information to be presented reducing scrolling.
- Data items and values have been redesigned with **more consistent labelling** that *aids scan-ability* while also supporting a *deeper inspection*.
- An introduction of 'Hero items' on Summary Pages – important values that are presented early in the scroll to increase their salience and provide immediate context for the information below that supports them.
- Tabbed browsing enables categorisation of data items; this acts to reduce fatigue when viewing the increased amount of visible on screen and also supports the user's directed search for a particular data item or category
- A new Summary Page now presents a greater quantity and quality of data upfront, aiding user's decision via an invitation-to-browse
- The styling is designed to make **navigation easier to notice**.
  - Focus on the UI that uses organisation and division of the screen to direct focus
  - Colour is used as an indication of navigation
  - Use of markers and iconography to aid accessibility (so colour is not the only indicator of navigation).
  - The presentation of these links is far more consistent across the entire software, so there is less need on the user to discover it.

# Patient Alerts



The screenshot displays a patient alert interface for a patient named Mavis Jones (Mrs). The interface is divided into several sections: GP Advance Care Planning, Problems, Care Planning, Allergies, GP Contraindications, GP Vitals, and Patient Alerts. The Patient Alerts section is highlighted, showing a list of alerts for the patient. The alerts are organized into a grid with columns for alert type, risk level, and date. The alerts include:

- Clostridium Difficile detected (Alert) Risk (PY)
- Patient is a risk to others (Alert) Risk (PS)
- Patient has key safe (Check) Alert (DI)
- Patient has risk of falling (Check) Risk (PS)
- Check Pathology Results
- Patient is a risk to others
- Patient has key safe
- High frailty score
- Patient has risk of falling (Check) Risk (PS)
- Patient has Allergies (Check) Drug Allergy (DA)
- Has fall risk
- Has drug allergies

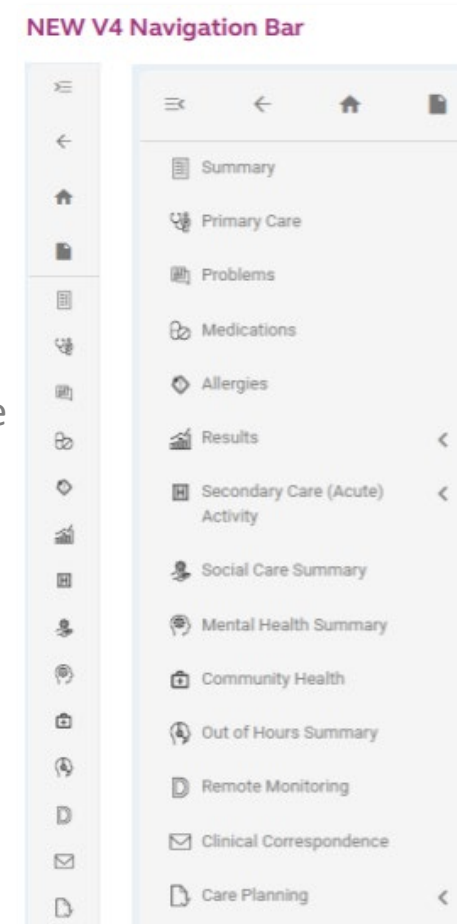
The interface also includes a search bar, a filter dropdown (A-Z), and a date selector. The alerts are presented in a clear, organized manner, allowing users to quickly identify and respond to critical information.

- One place for alerts so banners not cluttering up screen estate.
- Multiple alert banners on screen can cause alert fatigue and lead to users not noticing new or changed ones and also take up a lot of screen real estate.
- This also allows for the provision of more information and alerts while in the dedicated space that the banners navigate to, rather than having alerts fight for real estate with clinical information.
- Urgent alerts are also not hidden. The informational alerts have been compressed into one banner, while still presenting the urgent alerts in a distinct appearance, giving them greater salience.

# New Horizontal Navigation Bar

One of the major improvements in V4 is the revamped navigation bar. Now located on the left-hand side of CareCentric this adheres to prominent design standards to enhance ease of use.

- Allows users to quickly access the page required.
- Takes up less space than before as the navigation bar is now collapsable allowing more use of screen space to display as much patient information as possible.
- The sidebar can be expanded on hover or via button press to allow the full experience.
- Related elements can also be grouped. This simultaneously allows finding co-related items easier as well as making irrelevant items easier to ignore.
- As a result, there is a reduced cognitive load while also having access to far more navigation options.



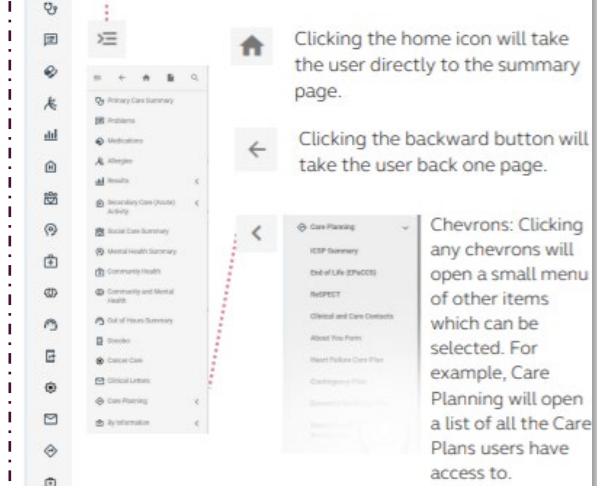
## Snippet from pocket guide

The new navigation bar is horizontal at the left side of the screen.

Just as with V3, click the icon to open that section of the care record.

Users can scroll up and down this menu.

Clicking the menu icon will expand the menu showing users the names of the sections




# New Summary Page

The summary page is entirely new to v4.

This new page provides users with a modern aesthetic, aimed at enhancing user experience while optimising the utilisation of Graphnet's shared care record.

- The new Summary Page (landing page) presents information at-a-glance so for some use cases there needs to be no further navigation.
- Summarised info alongside additions to the UI like tagging new items act to encourage the user to browse areas of relevance.
- The combination of medications and problems views to centralise that information across multiple sources, rather than requiring the user having to navigate between those regions of the software delivers a more use friendly experience.
- Larger forms and screens use visible tabs, anchors or content lists to allow for easy within-screen navigation, and cross-links to navigate between co-related items are provided, without the user needing to leave the current depth of the navigation.


NAME  
Mavis Jones (Mrs)

SEX  
Female

BORN  
08-Jun-1970 (55y)

NHS NO.  
999 361 0453

PATIENT NO.  
9993610453

ADDRESS  
23 The low Street, E1 8TT

CONTACT NUMBER  
020 7946 0647

GP Advance Care Planning

No items exist for this category

Allergies

ALLERGIES

Total

17

11-Sep-2023

GP (EMIS)

GP CONTRAINDICATIONS

Total

3

06-Mar-2024

GP Practice West Quay

GP Vitals

WEIGHT

78kg

06-Mar-2024

BMI

29kg/m2

06-Mar-2024

BLOOD PRESSURE

110/74

06-Mar-2024

GP Frailty

Total

6

Frailty Index score

16-Jun-2021

Adult Social Care

Active Referrals

3

Latest Assessment

02-Jan-2024

Adult Services (Cheshire East Council)/Liquidioligic

Problems

GP Active

GP Past

Mental Health

Community

GP Clinical Findings

31 GP Active items

Medical Research Council Dyspnoea scale grade 4

major

28-Feb-2023

Lower respiratory tract infection

major

06-Mar-2024

Dry cough

minor

01-Nov-2023

Oesophagitis

minor

13-Sep-2023

Asthma

major

03-Aug-2023

Unemployed

major

01-Jun-2023

Cognitive decline

major

11-Oct-2022

Heart failure

major

17-Jul-2020

SEE ALL →

Medications

GP Repeat

GP Issued

OoH

Mental Health

Community

64 GP Repeat items

LAST ISSUED

17-Mar-2025

Amlodipine

5 mg once daily (28 tablet)

17-Mar-2025

Alendronic Acid

70 mg once weekly (28 tablet)

17-Mar-2025

Simvastatin 20mg tablets

ONE TO BE TAKEN AT NIGHT (56 tablet)

17-Mar-2025

Combivent Inhaler

FOUR TIMES A DAY (1.0 Inhaler(s))

17-Mar-2025

Salbutamol (Ventolin) Inhaler

2 puffs as needed (1.0 Inhaler(s))

17-Mar-2025

NOMINATED PHARMACY

ALLIED PHARMACY (GREEN LANE),17 GREEN LANE,TUEBROOK,LIVERPOOL,L13 7DT

SEE ALL →

Tests/Investigations

GP Results

Pathology

Radiology

3623 items

Serum TSH level

3.75 mIU/L

17-Nov-2023

Serum total bilirubin level

6 umol/L

17-Nov-2023

Se non HDL cholesterol level

2.1 mmol/L

17-Nov-2023

Neutrophil count

4.1 10<sup>9</sup>/L

17-Nov-2023

Serum sodium

140 mmol/L

17-Nov-2023

Mean corpuscular volume (MCV)

96.4 fL

17-Nov-2023

Total white cell count

6.2 10<sup>9</sup>/L

17-Nov-2023

Care Planning

Has ReSPECT Form

Latest Update 11-Apr-2024

No EPaCCs form

Click to create

Key Information

Safeguarding

Last update 29-Jul-2023

Learning Disability

Last update 29-Jul-2001

Neurodiversity

Last update 29-Jul-2001

Reasonable Adjustments

Last update 29-Jul-2001

No Carer information available

Legal

Last update 01-Aug-2023

Care Preferences

Contacts

Record Contents

6 Available Care Provider Records

Prince William NHS Foundation Trust

Local ID 9993610453

GP (EMIS)

Local ID 9993610453

Bristol Community Care

Local ID 9993610453

CWP Mental Health Feed

# New Tiles (Medications Tile example)

V3

**Repeat Medications**

Showing 1 - 5 of 5 items

Date:	Medication:	Last Issued:	Quantity:	Dosage:
25-Mar-2024	Furosemide 40mg tablets	22-May-2025	36 tablets	One tablet to be taken daily with food
06-Nov-2023	Simvastatin 10 mg tablets	15-May-2025	28 tablets	One tablet to be taken daily
30-Oct-2014	Warfarin 2mg	11-Jan-2019	96 tablets	One tablet to be taken daily
30-Oct-2014	Dilantin 300mg	27-Jan-2016	96 tablets	One tablet to be taken with food daily
10-Oct-2014	Aspirin 150mg	27-Jan-2015	36 tablets	One tablet to be taken at night

V4

**Medications**

GP Repeat GP Issued OoH Mental Health Community

64 GP Repeat Items LAST ISSUED

- NEW** Amlodipine  
5 mg once daily (28 tablet) 17-Mar-2025
- NEW** Alendronic Acid  
70 mg once weekly (28 tablet) 17-Mar-2025
- NEW** Simvastatin 20mg tablets  
ONE TO BE TAKEN AT NIGHT (56 tablet) 17-Mar-2025
- NEW** Combivent Inhaler  
FOUR TIMES A DAY (1.0 inhaler(s)) 17-Mar-2025
- NEW** Salbutamol (Ventolin) Inhaler  
2 puffs as needed (1.0 inhaler(s)) 17-Mar-2025

**NOMINATED PHARMACY**  
ALLIED PHARMACY (GREEN LANE),17 GREEN LANE,TUEBROOK,LIVERPOOL,L13 7DT

SEE ALL →

## Snippet from pocket guide

### Problems

GP Active GP Past Mental Health More -

67 GP Past Items

Accidental fall

Q/E - coarse crepitations

Community  
Community & MH  
GP Clinical Findings

To facilitate quicker and easier access to information, users can select their preferred data source to view relevant information. For example, to see Past GP Problems, user can click 'GP Past' to see the past problems. User can also select the other sources shown, as long as they are present. If they aren't, then the button will be greyed out.

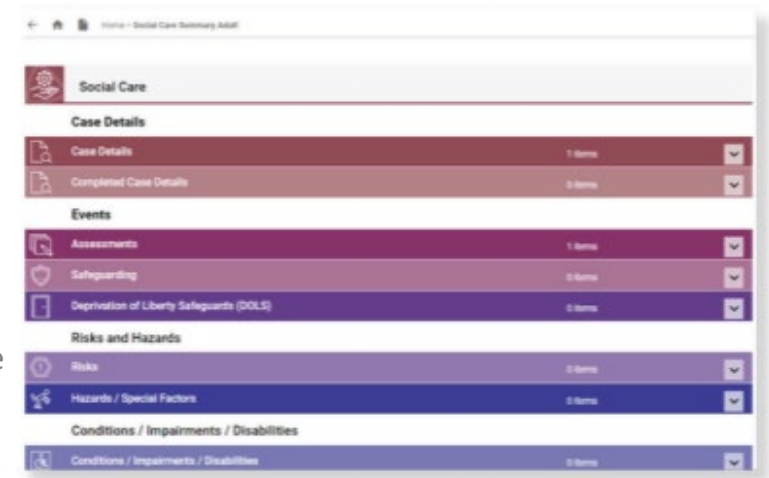
- New tabbing system allows accessing of information by feed quicker.
- The same information is displayed in clear fashion with other relevant information shown (such as nominated pharmacy in this example).



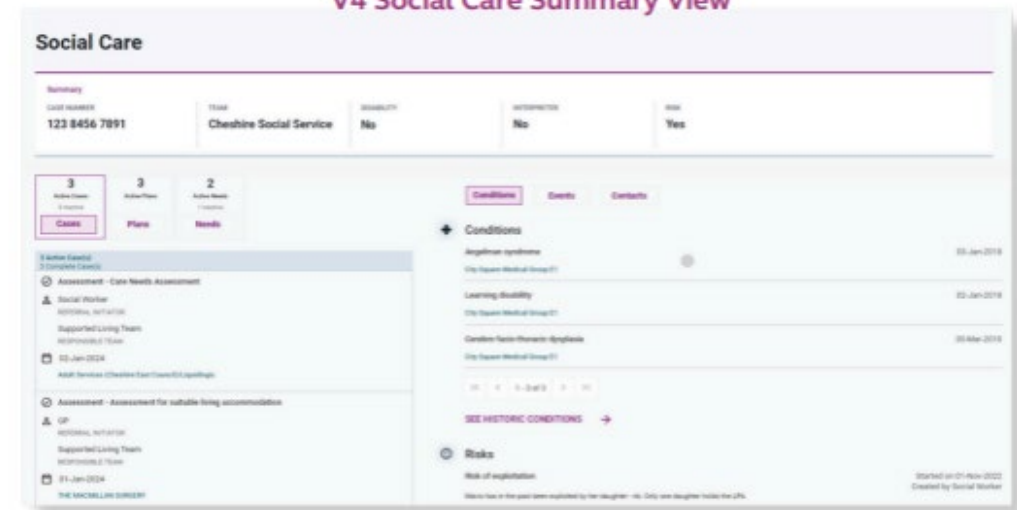
# New Summary Views (Social Care Summary Example)

- The new v4 organisational summary view displays a variety of data from the shared care record, outlined in a single page.
- It displays the latest patient information upfront and allows users to navigate different areas that are organised into logical groups.
- Modal windows and presentations are used to prevent hard navigation. If more context, or historical information is needed, this can be provided to users without navigating away from the current screen or task.
- Source summary pages (e.g. primary care) present information at a level earlier in the navigation than in V3, meaning that further deep navigation is no longer relevant unless users are interested in more historical information.
- V4 also highlights certain information, emphasising important patient data.

V3 Social Care Summary View



V4 Social Care Summary View



## Snippet from pocket guide

### Primary Care & Modal Windows

Within the 'Primary Care' page users can click 'See All ...' to open a modal window which allows them to see additional information whilst not having to navigate away from the main page.




Clicking 'Close' will then close the modal window.



# Integrated Care and Supporting Planning (ICSP)

V3

 Integrated Care and Support Planning

**Contacts Form**

Has Main Carer:   
 Carer for Others:

LPA(s) Recorded: **No**   
 Other Personal and/or Professional Contacts Recorded: **No**

Care Coordinator / Lead Professional Recorded: **No**   
[Click to Edit & Add >>](#)


**About Me**   
 Last Updated:   
 PHR Last Updated:   
**Mavis has not entered any data in the PHR**   
[Click to View / Edit / Add >>](#)

**Lifestyle & Environment**   
 Smoker:   
 Alcohol:      Units per week   
[Click to View / Edit / Add >>](#)

**Care & Support Plan**   
[Click to Start >>](#)

**Contingency Plan**   
[Click to Start >>](#)

**End of Life (EPaCCS)**   
[Click to Start >>](#)

 **Respect**   
 Recommended Summary Plan for Emergency Care and Treatment   
 Completed: 11-Apr-2024   
 Last Updated: 11-Apr-2024   
[Click to View / Edit / Add >>](#)

**MDT Meetings**   
[Click to View / Edit / Add >>](#)


**Care Planning: Supporting Documents**   
[Click to Start >>](#)

**Heart Failure**   
 Created: 09-Mar-2024   
 Last updated: 09-Mar-2024   
[Click to View / Edit / Add >>](#)

**Frailty**   
 Last Assessed: 28-Mar-24   
 Areas of Concern: Weight Loss, Falls, Weakness   
[Click to View / Edit / Add >>](#)

**Dementia**   
[Click to Start >>](#)

V4

 Integrated Care and Support Planning

**Contacts Form**

Has Main Carer:   
 Carer for Others:

LPA(s) Recorded: **No**   
 Other Personal and/or Professional Contacts Recorded: **No**

Care Coordinator / Lead Professional Recorded: **No**   
[Click to Edit & Add >>](#)


**About Me**   
 Last Updated: 11-Mar-2024   
 PHR Last Updated:   
**Mavis has not entered any data in the PHR**   
[Click to View / Edit / Add >>](#)

**Lifestyle & Environment**   
 Smoker:   
 Alcohol:      Units per week   
[Click to View / Edit / Add >>](#)

**Care & Support Plan**   
[Click to Start >>](#)

**Contingency Plan**   
[Click to Start >>](#)

**End of Life (EPaCCS)**   
[Click to Start >>](#)

 **Respect**   
 Recommended Summary Plan for Emergency Care and Treatment   
 Completed: 11-Apr-2024   
 Last Updated: 11-Apr-2024   
[Click to View / Edit / Add >>](#)

**MDT Meetings**   
[Click to View / Edit / Add >>](#)

**Care Planning: Supporting Documents**   
[Click to Start >>](#)

**Heart Failure**   
 Created: 09-Mar-2024   
 Last updated: 09-Mar-2024   
[Click to View / Edit / Add >>](#)

**Frailty**   
 Last Assessed: 28-Mar-24   
 Areas of Concern: Weight Loss, Falls, Weakness   
[Click to View / Edit / Add >>](#)

**Dementia**   
[Click to Start >>](#)

➤ No changes. V3 presents as V4.

# eForms – Frailty Example

➤ No changes. V3 presents as V4.

V3

Jones Mavis (Mrs) Female Sex 08-Jun-1970 (55y) Born 999 361 0453 NHS No.

[FRAILTY MANAGEMENT](#)
[LDA REGISTER](#)
[RoSPECT](#)
[ACTIVITY](#)
[PROBLEMS](#)
[SOCIAL CARE \(ADULT\)](#)
[CLINICAL LETTERS](#)

Home > Frailty Management Solution Summary

---

**Frailty Record** 28-Mar-2024
 

Latest eFI Scores: Clinical Frailty Scale: 28-Mar-2024 0.34 28-Mar-2024 6. Moderately Frail

Frailty Syndromes / Concerns: Weight Loss, Falls, Weakness

Medication Review Complete: Yes. Medications have been fully reviewed. Dr Frank to review and make necessary adjustments. Close monitoring will continue to address any emerging concerns.

GP Frailty Status: 29-Mar-2020 Severe Frailty (Comments: Notes go here)

[Click to View / Edit / Add >>](#)

---

**Contacts Form**

Has Main Carer: LPA(s) Recorded: No Care Coordinator / Lead Professional Recorded: No

Carer for Others: Other Personal and/or Professional Contacts Recorded: No

[Click to Edit & Add >>](#)

---

**About Me**

Last Updated: PHR Last Updated: Mavis has not entered any data in the PHR

[Click to View / Edit / Add >>](#)

**Lifestyle & Environment**

Smoker: Alcohol: Units per week:

[Click to View / Edit / Add >>](#)

**Care & Support Plan**

[Click to Start >>](#)

**Contingency Plan**

[Click to Start >>](#)

**End of Life (EPwCDS)**

[Click to Start >>](#)

**RoSPECT**

Recommended Summary Plan for Emergency Care and Treatment

Completed: 11-Apr-2024 Last Updated: 11-Apr-2024

[Click to View / Edit / Add >>](#)

**MDT Meetings**

[Click to View / Edit / Add >>](#)

**Care Planning: Supporting Documents**

[Click to Start >>](#)

**All Assessments**

Latest: Falls Assessment Last Updated: 13-Feb-2025

[Click to View / Edit / Add >>](#)

**Cognition** 28-Mar-2024
 

1 4-AT Test Score Dementia Diagnosis: No

[Click to View / Edit / Add >>](#)

**Wellbeing**

[Click to Start >>](#)

**Nutrition**

[Click to Start >>](#)

**Vital Signs**

[Click to Start >>](#)

**Functional** 28-Mar-2024
 

5 Functional Dependencies Bladder: Continent Bowel: Continent

[Click to View / Edit / Add >>](#)

**Falls** 08-Apr-2024
 

1 Fall(s) In the Last 12 Months Balance Issues: Yes Postural Hypotension: No Timed Up & Go: 30 seconds

[Click to View / Edit / Add >>](#)

**Plans/Actions** 28-Mar-2024
 

Added: 28-Mar-2024 Physiotherapy Referral In Progress Due: 28-Mar-2024

1 Plans and Actions to View

[Click to View / Edit / Add >>](#)

V4

NAME Mavis Jones (Mrs)

---

**Frailty Record** 28-Mar-2024
 

Latest eFI Scores: Clinical Frailty Scale: 28-Mar-2024 0.34 28-Mar-2024 6. Moderately Frail

Frailty Syndromes / Concerns: Weight Loss, Falls, Weakness

Medication Review Complete: Yes. Medications have been fully reviewed. Dr Frank to review and make necessary adjustments. Close monitoring will continue to address any emerging concerns.

GP Frailty Status: 29-Mar-2020 Severe Frailty (Comments: Notes go here)

[Click to View / Edit / Add >>](#)

---

**Contacts Form**

Has Main Carer: LPA(s) Recorded: No Care Coordinator / Lead Professional Recorded: No

Carer for Others: Other Personal and/or Professional Contacts Recorded: No

[Click to Edit & Add >>](#)

---

**About Me**

Last Updated: 11-Mar-2024 PHR Last Updated: Mavis has not entered any data in the PHR

[Click to View / Edit / Add >>](#)

**Lifestyle & Environment**

Smoker: Alcohol: Units per week:

[Click to View / Edit / Add >>](#)

**Care & Support Plan**

[Click to Start >>](#)

**Contingency Plan**

[Click to Start >>](#)

**End of Life (EPwCDS)**

[Click to Start >>](#)

**RoSPECT**

Recommended Summary Plan for Emergency Care and Treatment

Completed: 11-Apr-2024 Last Updated: 11-Apr-2024

[Click to View / Edit / Add >>](#)

**MDT Meetings**

[Click to View / Edit / Add >>](#)

**Care Planning: Supporting Documents**

[Click to Start >>](#)

**All Assessments**

Latest: Falls Assessment Last Updated: 13-Feb-2025

[Click to View / Edit / Add >>](#)

**Cognition** 28-Mar-2024
 

1 4-AT Test Score Dementia Diagnosis: No

[Click to View / Edit / Add >>](#)

**Wellbeing**

[Click to Start >>](#)

**Nutrition**

[Click to Start >>](#)

**Vital Signs**

[Click to Start >>](#)

**Functional** 28-Mar-2024
 

5 Functional Dependencies Bladder: Continent Bowel: Continent

[Click to View / Edit / Add >>](#)

**Falls** 08-Apr-2024
 

1 Fall(s) In the Last 12 Months Balance Issues: Yes Postural Hypotension: No Timed Up & Go: 30 seconds

[Click to View / Edit / Add >>](#)

**Plans/Actions** 28-Mar-2024
 

Added: 28-Mar-2024 Physiotherapy Referral In Progress Due: 28-Mar-2024

1 Plans and Actions to View

[Click to View / Edit / Add >>](#)

**Thank you.**