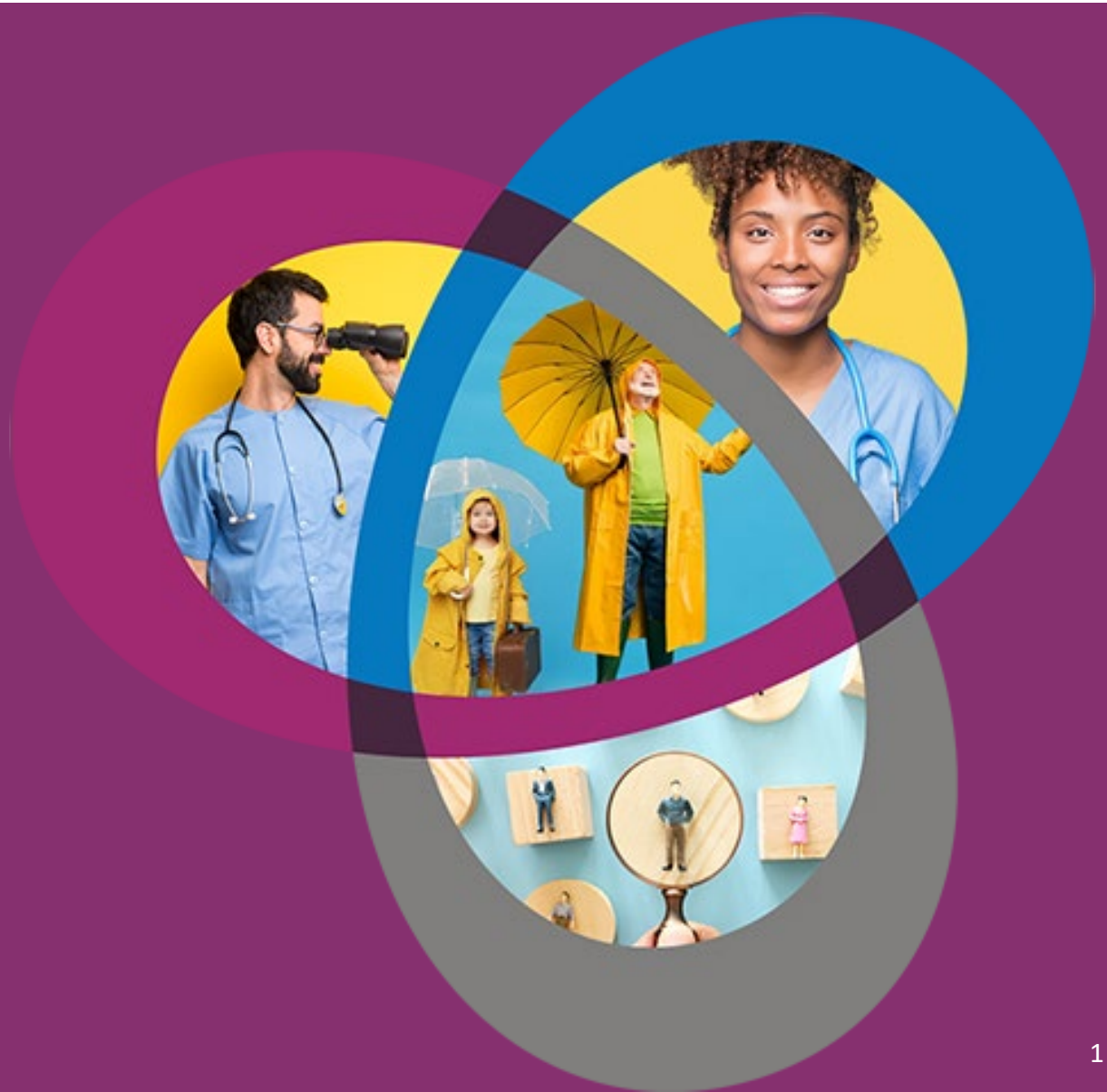
CareCentric V4

User interface updates for improved user experiences



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V4 Improvements Overview

- **Use of full screen estate**: Using more of the screen allows for more information to be presented reducing scrolling.
- Data items and values have been redesigned with **more consistent labelling** that *aids scan-ability* while also supporting a *deeper inspection*.
- An introduction of 'Hero items' on Summary Pages – important values that are presented early in the scroll to increase their salience and provide immediate context for the information below that supports them.
- Tabbed browsing enables categorisation of data items; this acts to reduce fatigue when viewing the increased amount of visible on screen and also supports the user's directed search for a particular data item or category
- A new Summary Page now presents a greater quantity and quality of data upfront, aiding user's decision via an invitation-to-browse
- The styling is designed to make **navigation easier to notice**.
  - Focus on the UI that uses organisation and division of the screen to direct focus
  - Colour is used as an indication of navigation
  - Use of markers and iconography to aid accessibility (so colour is not the only indicator of navigation).
  - The presentation of these links is far more consistent across the entire software, so there is less need on the user to discover it.

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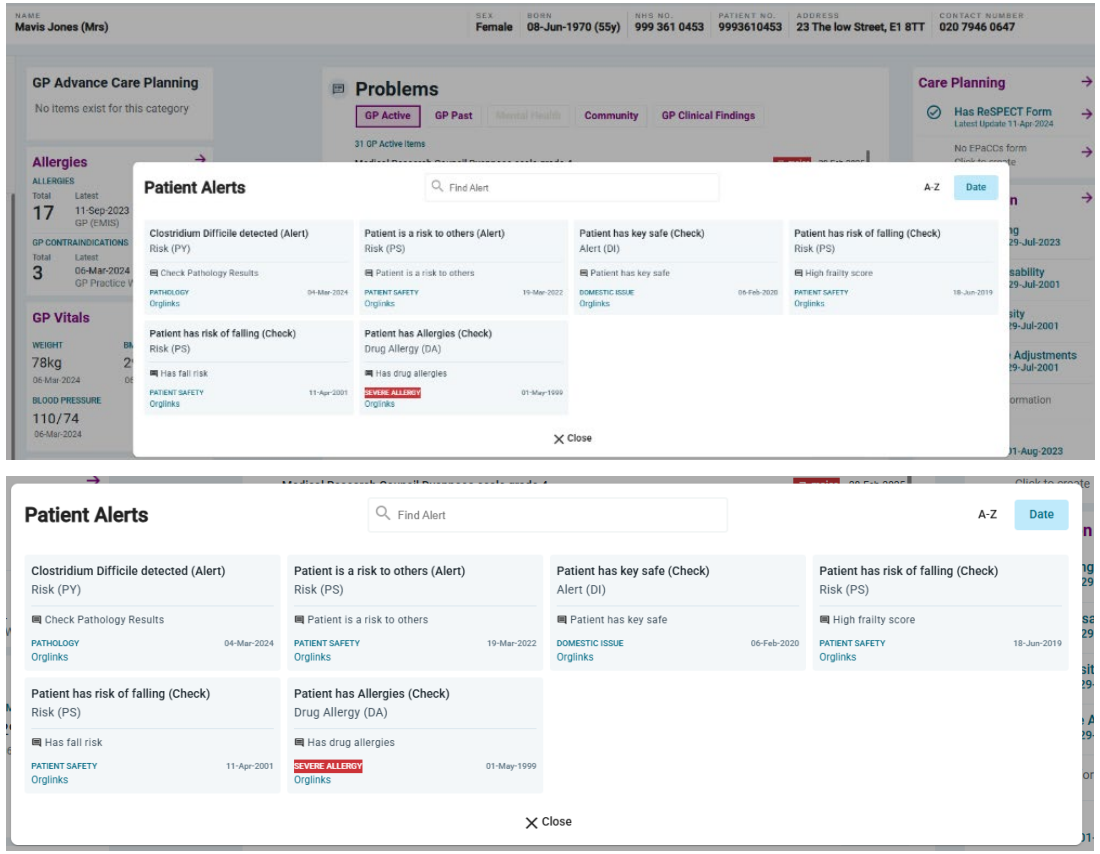
Patient Alerts



- One place for alerts so banners not cluttering up screen estate.
- Multiple alert banners on screen can cause alert fatigue and lead to users not noticing new or changed ones and also take up a lot of screen real estate.
- This also allows for the provision of more information and alerts while in the dedicated space that the banners navigate to, rather than having alerts fight for real estate with clinical information.
- Urgent alerts are also not hidden. The informational alerts have been compressed into one banner, while still presenting the urgent alerts in a distinct appearance, giving them greater salience.

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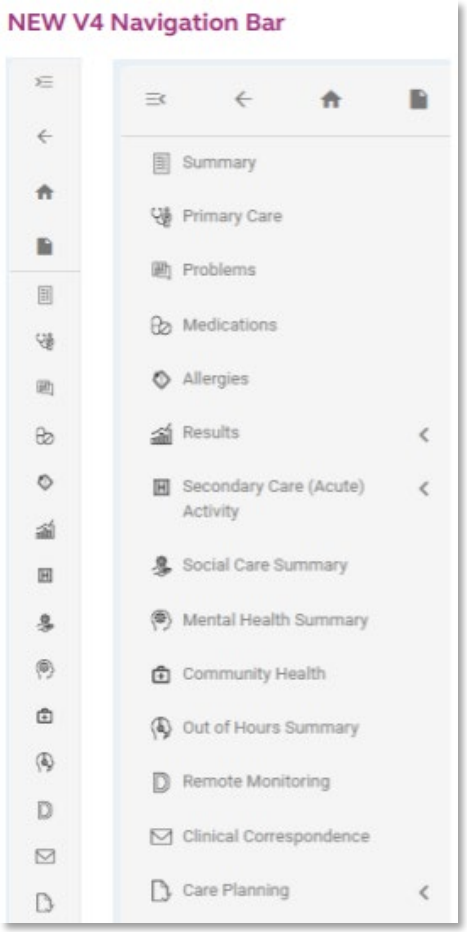
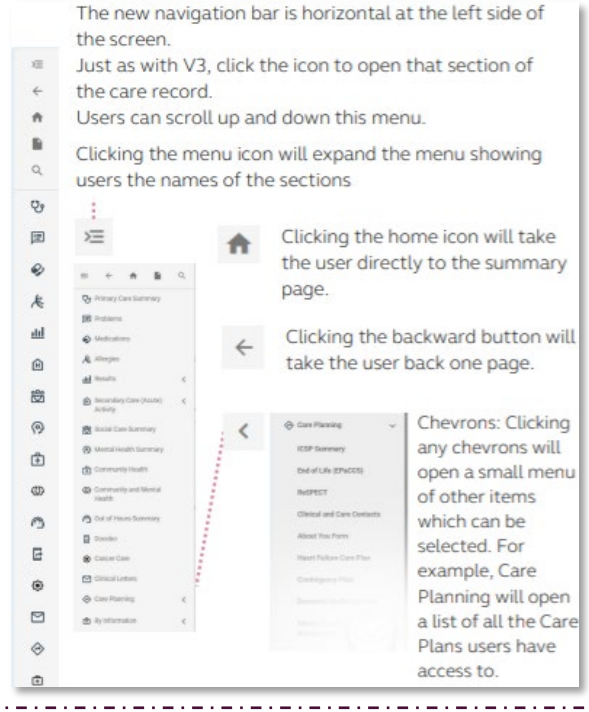
New Horizontal Navigation Bar

One of the major improvements in V4 is the revamped navigation bar. Now located on the left-hand side of CareCentric this adheres to prominent design standards to enhance ease of use.

- Allows users to quickly access the page required.
- Takes up less space than before as the navigation bar is now collapsable allowing more use of screen space to display as much patient information as possible.
- The sidebar can be expanded on hover or via button press to allow the full experience.
- Related elements can also be grouped. This simultaneously allows finding co-related items easier as well as making irrelevant items easier to ignore.
- As a result, there is a reduced cognitive load while also having access to far more navigation options.



Snippet from pocket guide



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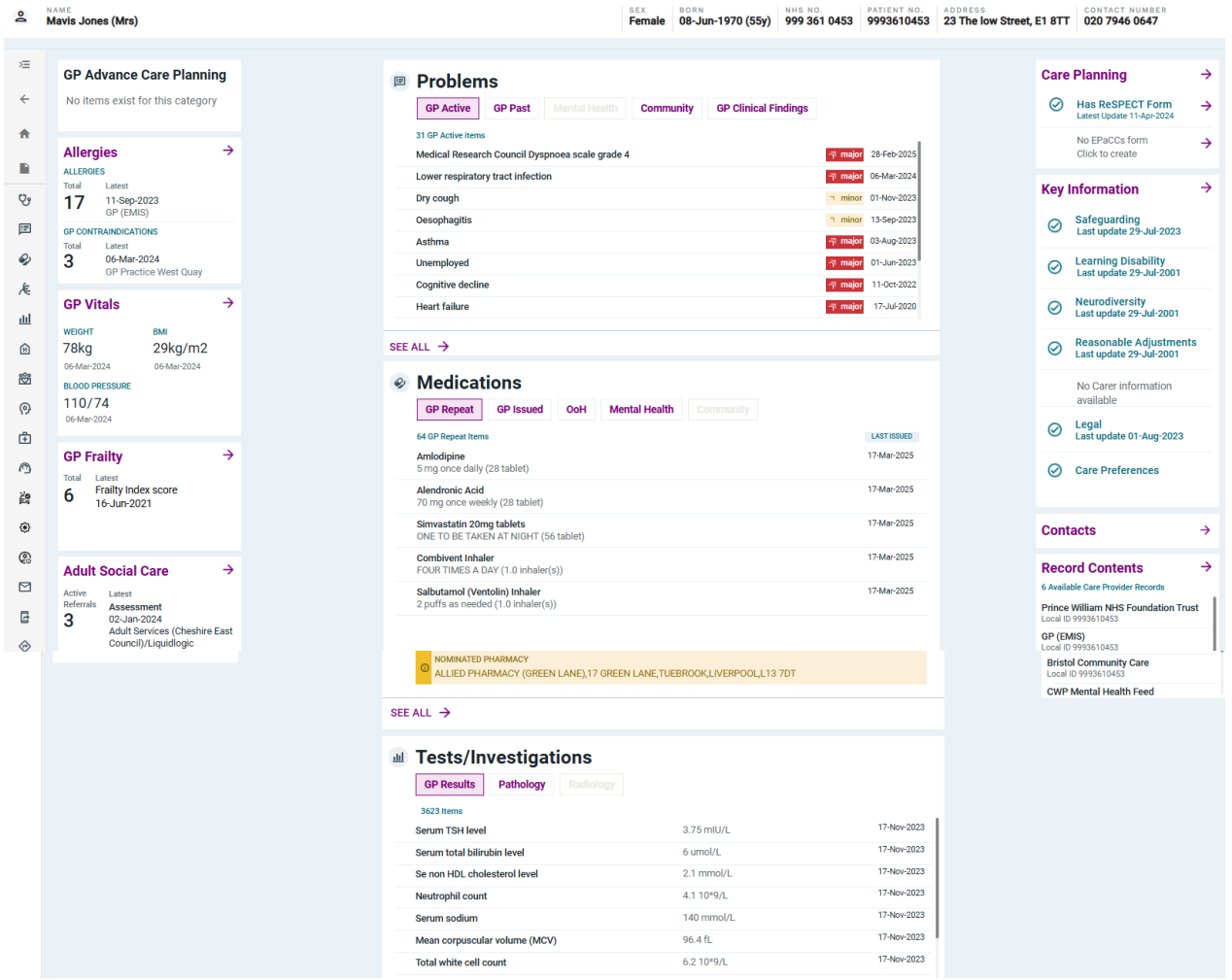
New Summary Page

The summary page is entirely new to v4.

This new page provides users with a modern aesthetic, aimed at enhancing user experience while optimising the utilisation of Graphnet's shared care record.

- The new Summary Page (landing page) presents information at-a-glance so for some use cases there needs to be no further navigation.
- Summarised info alongside additions to the UI like tagging new items act to encourage the user to browse areas of relevance.
- The combination of medications and problems views to centralise that information across multiple sources, rather than requiring the user having to navigate between those regions of the software delivers a more use friendly experience.
- Larger forms and screens use visible tabs, anchors or content lists to allow for easy within-screen navigation, and cross-links to navigate between co-related items are provided, without the user needing to leave the current depth of the navigation.



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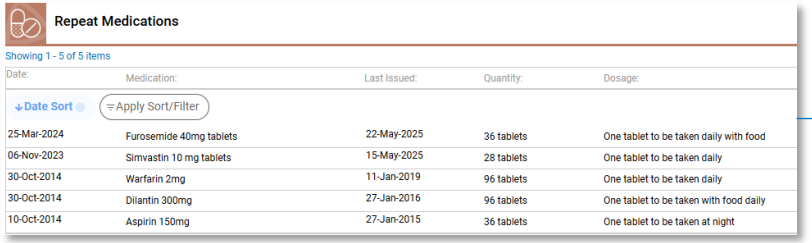
New Tiles (Medications Tile example)

V3

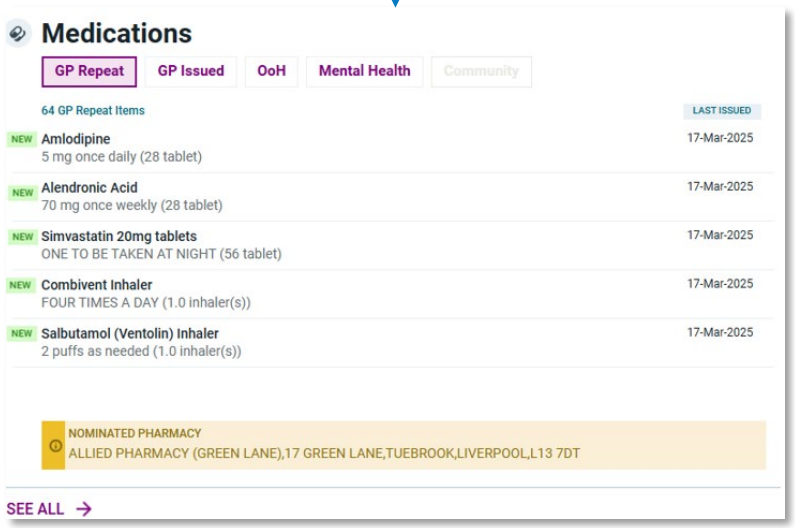


Repeat Medications

Showing 1 - 5 of 5 items

Date:	Medication:	Last Issued:	Quantity:	Dosage:
↓Date Sort	⧧Apply Sort/Filter			
25-Mar-2024	Furosemide 40mg tablets	22-May-2025	36 tablets	One tablet to be taken daily with food
06-Nov-2023	Simvastin 10 mg tablets	15-May-2025	28 tablets	One tablet to be taken daily
30-Oct-2014	Warfarin 2mg	11-Jan-2019	96 tablets	One tablet to be taken daily
30-Oct-2014	Dilantin 300mg	27-Jan-2016	96 tablets	One tablet to be taken with food daily
10-Oct-2014	Aspirin 150mg	27-Jan-2015	36 tablets	One tablet to be taken at night

V4



Medications

GP Repeat | GP Issued | OoH | Mental Health | Community

64 GP Repeat Items — LAST ISSUED

NEW Amlodipine — 17-Mar-2025
5 mg once daily (28 tablet)

NEW Alendronic Acid — 17-Mar-2025
70 mg once weekly (28 tablet)

NEW Simvastatin 20mg tablets — 17-Mar-2025
ONE TO BE TAKEN AT NIGHT (56 tablet)

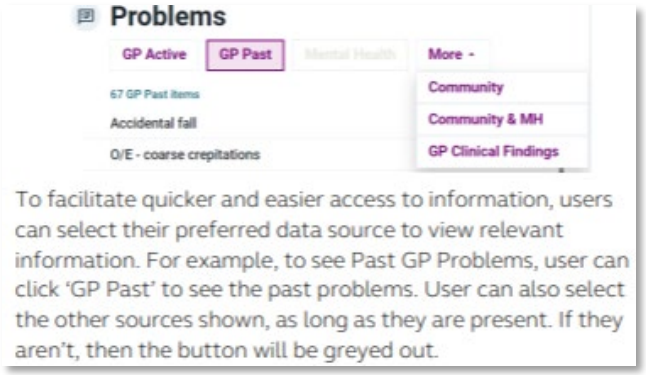
NEW Combivent Inhaler — 17-Mar-2025
FOUR TIMES A DAY (1.0 inhaler(s))

NEW Salbutamol (Ventolin) Inhaler — 17-Mar-2025
2 puffs as needed (1.0 inhaler(s))

NOMINATED PHARMACY
ALLIED PHARMACY (GREEN LANE),17 GREEN LANE,TUEBROOK,LIVERPOOL,L13 7DT

SEE ALL →

Snippet from pocket guide



Problems

GP Active | GP Past | Mental Health | More -

Community
Community & MH
GP Clinical Findings

67 GP Past Items

Accidental fall

O/E - coarse crepitations

To facilitate quicker and easier access to information, users can select their preferred data source to view relevant information. For example, to see Past GP Problems, user can click 'GP Past' to see the past problems. User can also select the other sources shown, as long as they are present. If they aren't, then the button will be greyed out.

- New tabbing system allows accessing of information by feed quicker.
- The same information is displayed in clear fashion with other relevant information shown (such as nominated pharmacy in this example).

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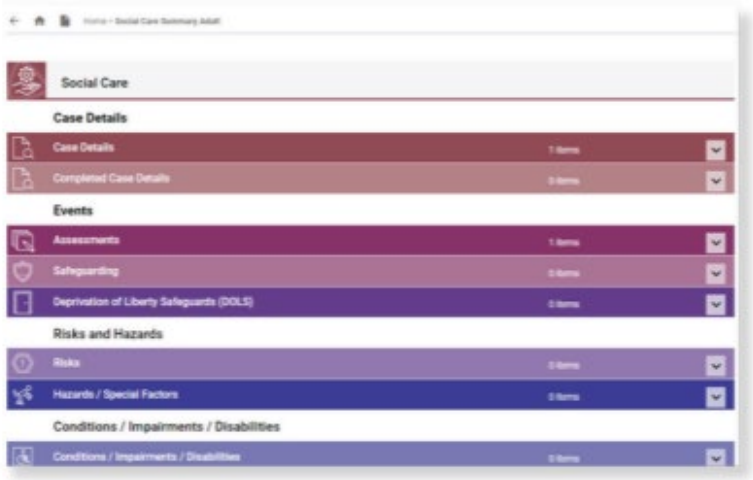
New Summary Views (Social Care Summary Example)

- The new v4 organisational summary view displays a variety of data from the shared care record, outlined in a single page.
- It displays the latest patient information upfront and allows users to navigate different areas that are organised into logical groups.
- Modal windows and presentations are used to prevent hard navigation. If more context, or historical information is needed, this can be provided to users without navigating away from the current screen or task.
- Source summary pages (e.g. primary care) present information at a level earlier in the navigation than in V3, meaning that further deep navigation is no longer relevant unless users are interested in more historical information.
- V4 also highlights certain information, emphasising important patient data.

V3 Social Care Summary View



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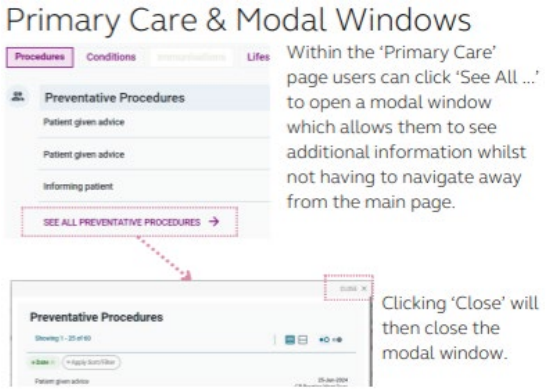
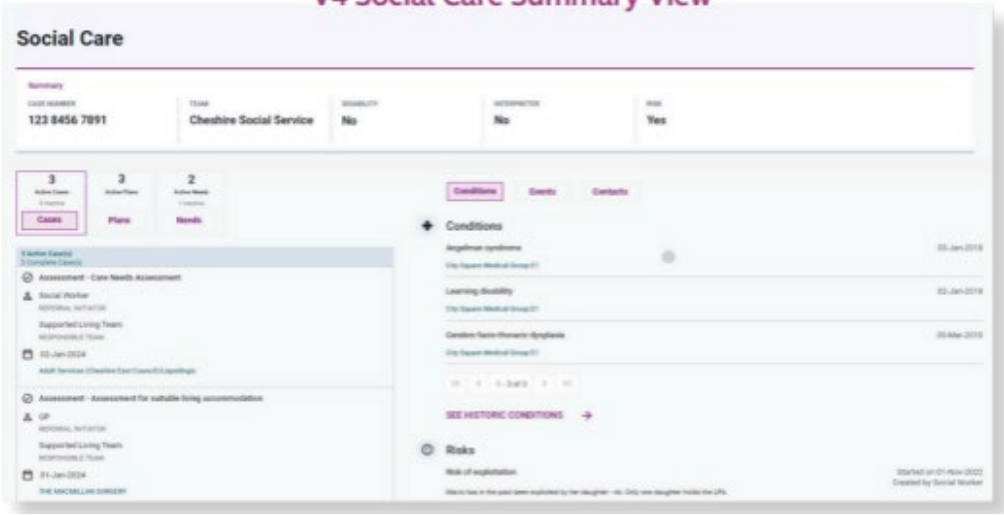


V4 Social Care Summary View



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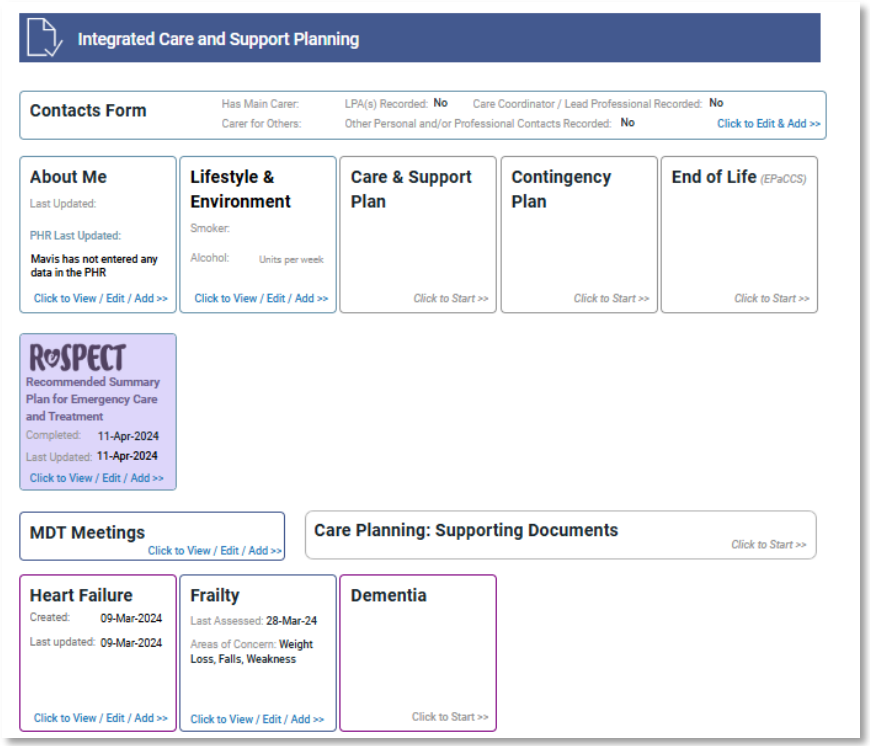
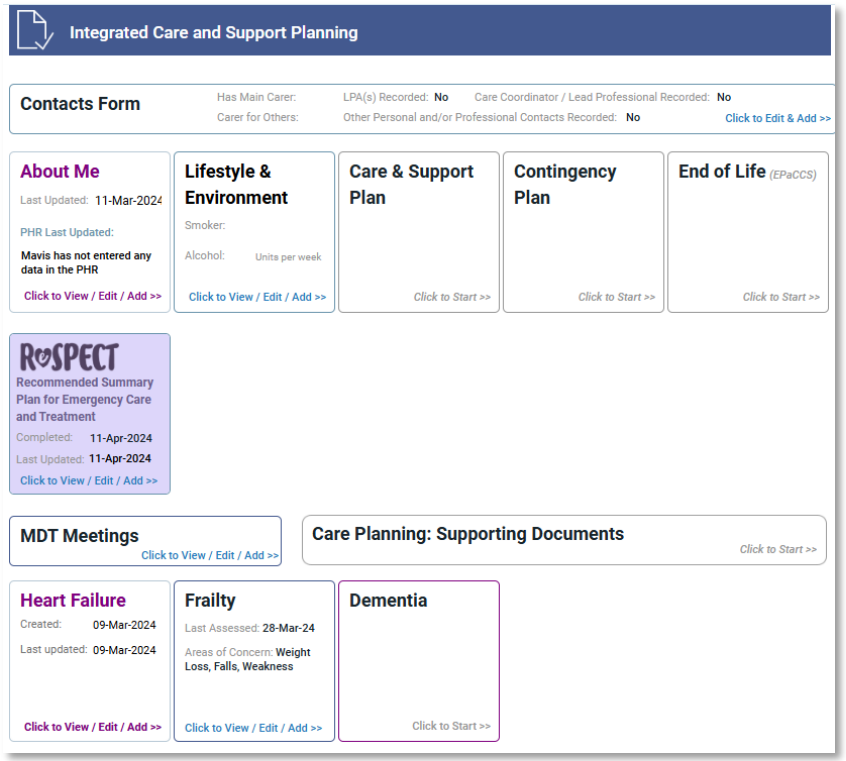
Integrated Care and Supporting Planning (ICSP)

V3



V4



- No changes. V3 presents as V4.

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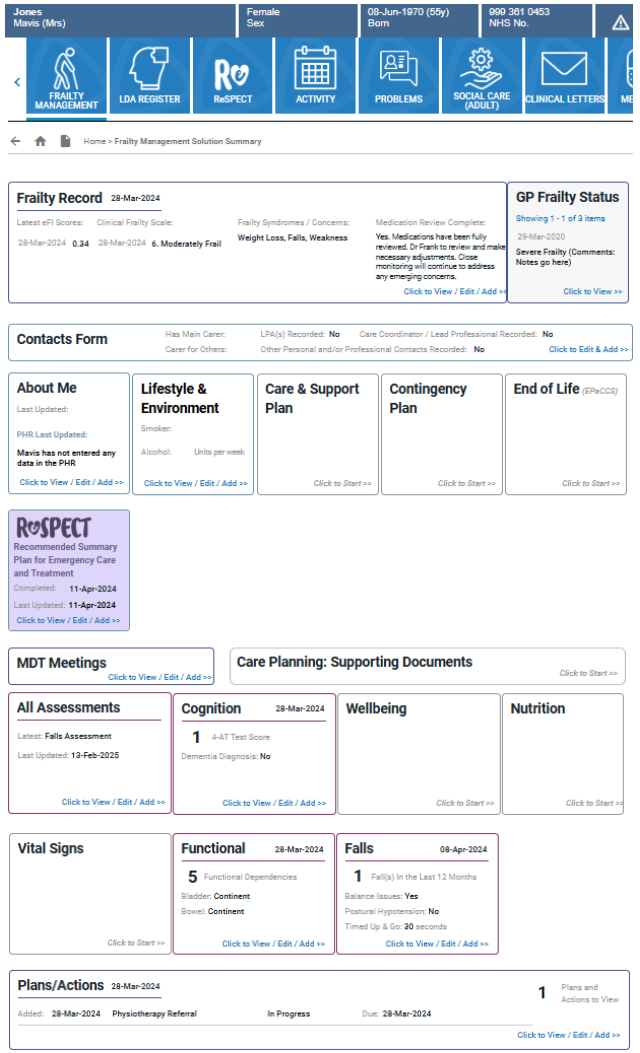
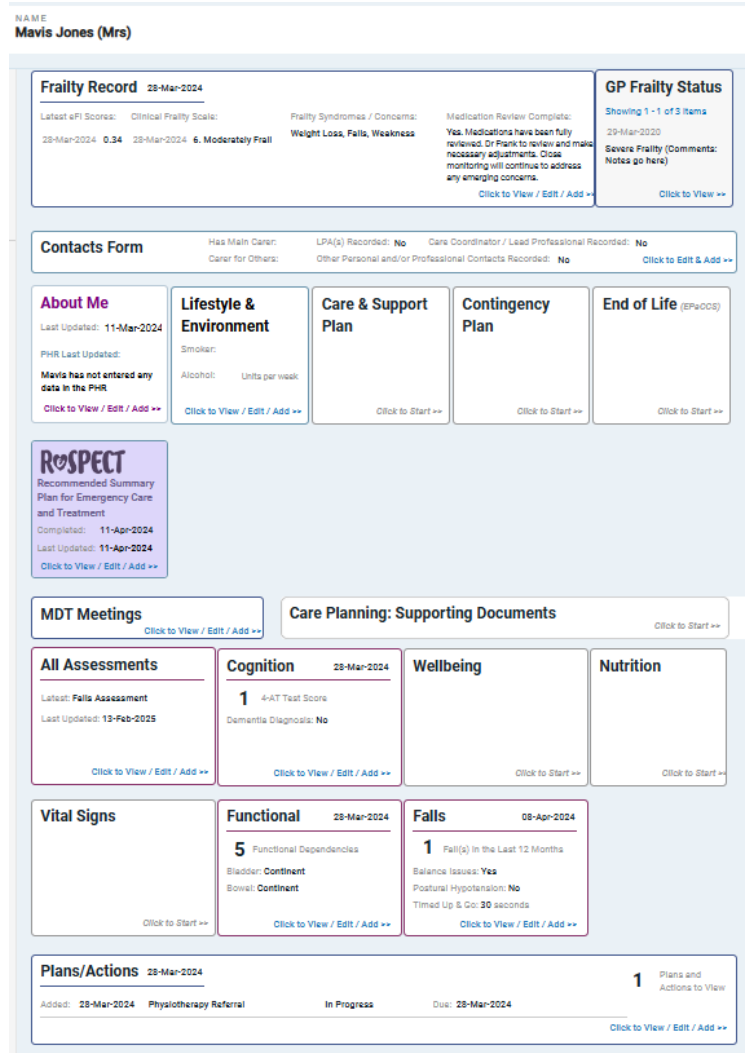
eForms – Frailty Example

- No changes. V3 presents as V4.

V3



V4



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Thank you.

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