

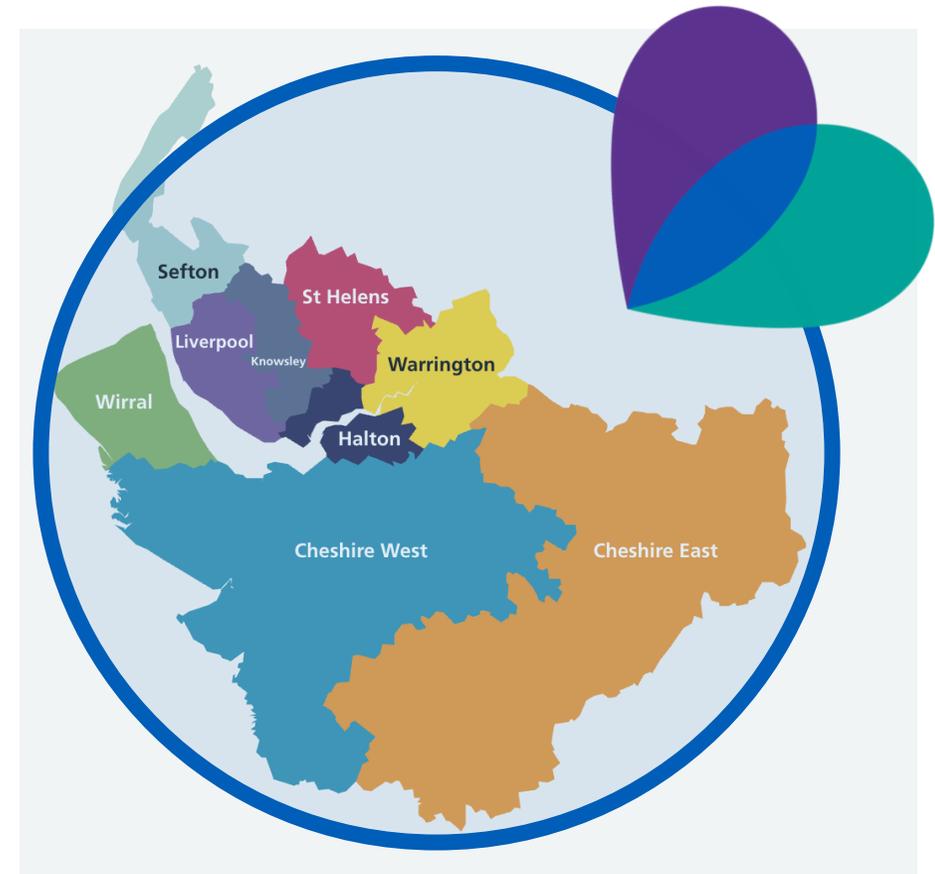
# Cheshire and Merseyside Care Record



## Cheshire and Merseyside Care Record

The Cheshire and Merseyside Care Record has a new name – the **CM Care Record (CMCR)**.

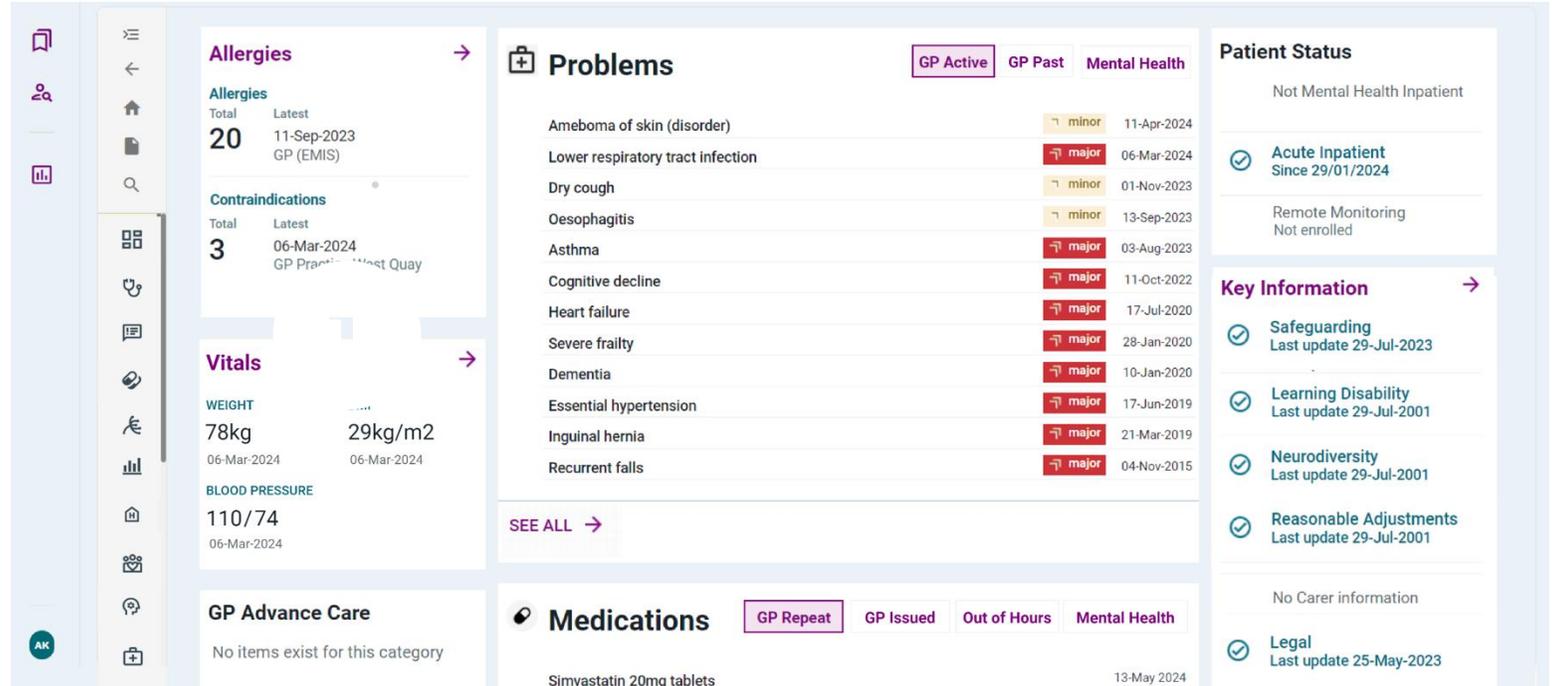
The **CM Care Record** will ultimately provide a single, secure shared care record for Cheshire and Merseyside. It will enable health and care professionals, in our area, to access relevant information from other organisations in Cheshire and Merseyside, who are directly involved in a person's care. This will help **improve lives through joined up care** by enabling quicker, easier access to information that supports timely, informed and coordinated care.



## Latest update

The CM Care Record is viewed using a system provided by **Graphnet** called **CareCentric**. This is being updated in early 2026 (date to be confirmed).

The latest version (known as version 4) introduces a more user-friendly interface with improvements to navigation, accessibility, and overall performance, providing a smoother and more intuitive experience of the CM Care Record.



The screenshot displays the following sections:

- Allergies:** Total 20, Latest 11-Sep-2023 (GP (EMIS)).
- Contraindications:** Total 3, Latest 06-Mar-2024 (GP Practice - West Quay).
- Vitals:**
  - WEIGHT: 78kg (06-Mar-2024), 29kg/m2 (06-Mar-2024)
  - BLOOD PRESSURE: 110/74 (06-Mar-2024)
- GP Advance Care:** No items exist for this category.
- Problems:**
  - Ameboma of skin (disorder) - minor (11-Apr-2024)
  - Lower respiratory tract infection - major (06-Mar-2024)
  - Dry cough - minor (01-Nov-2023)
  - Oesophagitis - minor (13-Sep-2023)
  - Asthma - major (03-Aug-2023)
  - Cognitive decline - major (11-Oct-2022)
  - Heart failure - major (17-Jul-2020)
  - Severe frailty - major (28-Jan-2020)
  - Dementia - major (10-Jan-2020)
  - Essential hypertension - major (17-Jun-2019)
  - Inguinal hernia - major (21-Mar-2019)
  - Recurrent falls - major (04-Nov-2015)
- Medications:** Simvastatin 20mg tablets (13-May-2024).
- Patient Status:** Not Mental Health Inpatient, Acute Inpatient Since 29/01/2024, Remote Monitoring Not enrolled.
- Key Information:**
  - Safeguarding (Last update 29-Jul-2023)
  - Learning Disability (Last update 29-Jul-2001)
  - Neurodiversity (Last update 29-Jul-2001)
  - Reasonable Adjustments (Last update 29-Jul-2001)
  - Legal (Last update 25-May-2023)



All existing information will remain the same. As part of the latest update, users may also have access to:

- e-Xchange (Share2Care) health and social care information
- Real-time primary care (GP) data via GP Connect

## Benefits of the latest update

- **A new intuitive navigation bar** – Quickly access key areas such as results or current medication with fewer clicks.
- **An improved summary page** – View essential information at a glance.
- **Enhanced layout and visuals** – Clearer colours, better iconography and multi-column views to display useful data (such as allergies and medications) side-by-side.
- **New information tiles** – Highlight key details relevant to your role at the point of care.

The latest update also introduces functional improvements to further **support clinical safety and efficiency**:

- **Blood results** – Can now be sorted and filtered by collection date.
- **Pathology results** – Improved display and additional filtering options.
- **Medication view** – Enhanced clarity and accessibility of prescribing information.
- **Time-stamped data** – Clearly indicates when a record was last updated.
- **Timeline view** – Shows patient and clinician activity in date order.
- **Improved help facility** – Direct links to user support and documentation.
- **Enhanced security** – A new Web Application Firewall (WAF) helps keep data safe and secure.

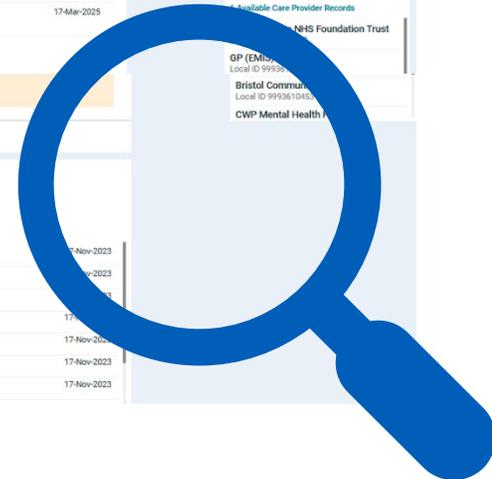
# Key features of the latest version

The screenshot displays a comprehensive patient record interface. On the left, a sidebar contains navigation icons and a list of key metrics: GP Advance Care Planning (No items), Allergies (Total 17, Latest 11-Sep-2023), GP CONTRAINDICATIONS (Total 3, Latest 06-Mar-2024), GP Vitals (Weight 78kg, BMI 29kg/m2, Blood Pressure 110/74), GP Frailty (Total 6, Latest 16-Jun-2021), and Adult Social Care (Active Referrals 3, Latest Assessment 02-Jan-2024).

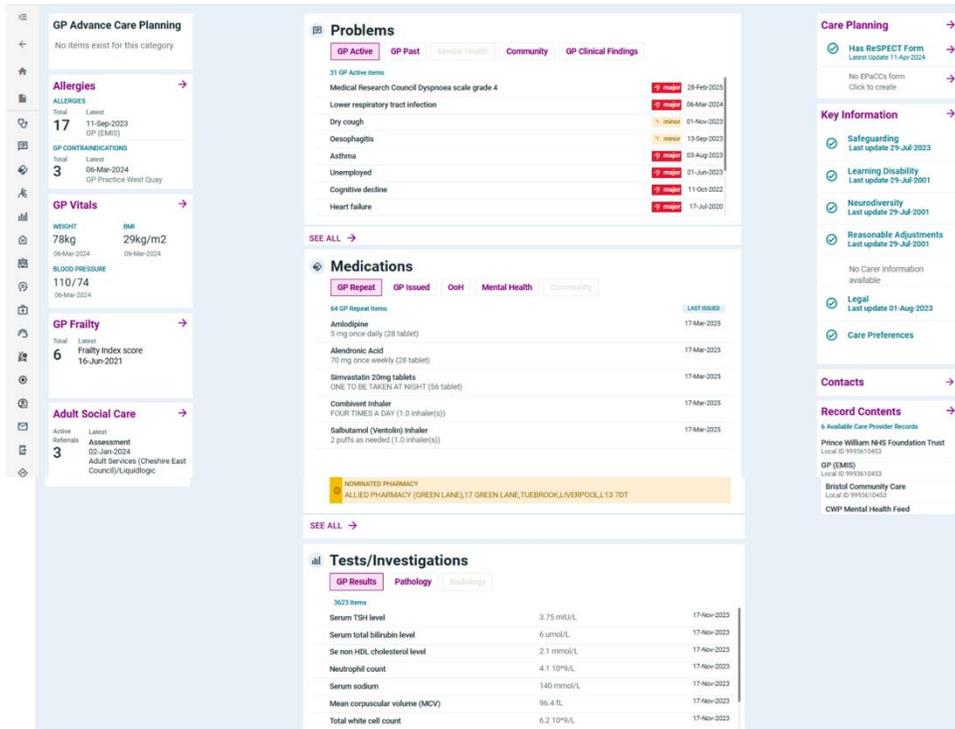
The main content area is divided into several sections:

- Problems:** Lists 31 GP Active items, including Medical Research Council Dyspnoea scale grade 4, Lower respiratory tract infection, Dry cough, Oesophagitis, Asthma, Unemployed, Cognitive decline, and Heart failure, each with a severity indicator (major/minor) and date.
- Medications:** Lists 64 GP Repeat items, including Amlodipine, Alendronic Acid, Simvastatin 20mg tablets, Combivent Inhaler, and Salbutamol (Ventolin) Inhaler, with their respective dosages and last issued dates.
- Tests/Investigations:** Lists 3623 items, including Serum TSH level, Serum total bilirubin level, Se non HDL cholesterol level, Neutrophil count, Serum sodium, Mean corpuscular volume (MCV), and Total white cell count, with their respective values and dates.

Additional sections on the right include Care Planning (Has RESPECT Form), Key Information (Safety, Learning Disability, Neurodiversity, Reasonable Adjustments), and Record Contents (GP, Bristol Community, CWP Mental Health).



# Homepage

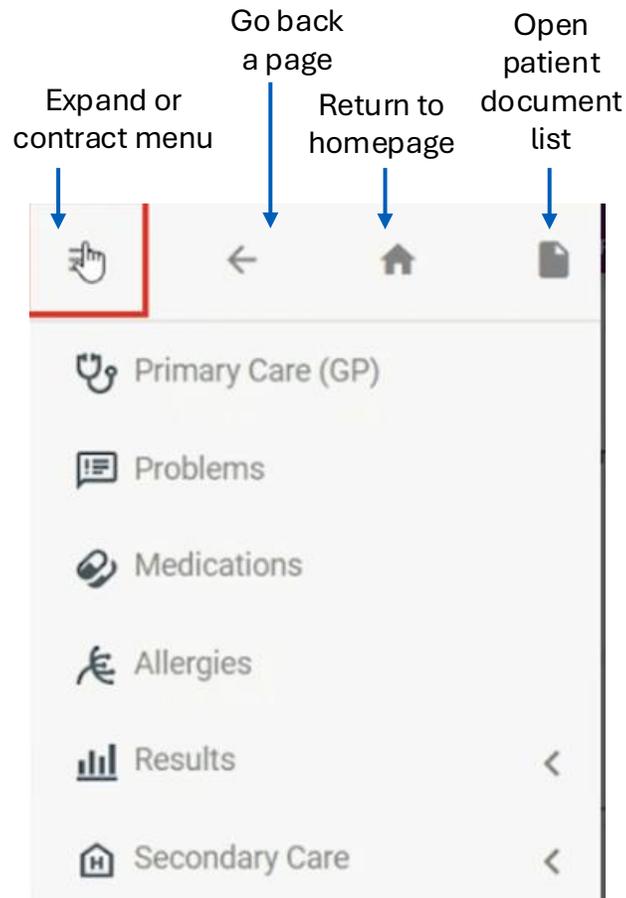
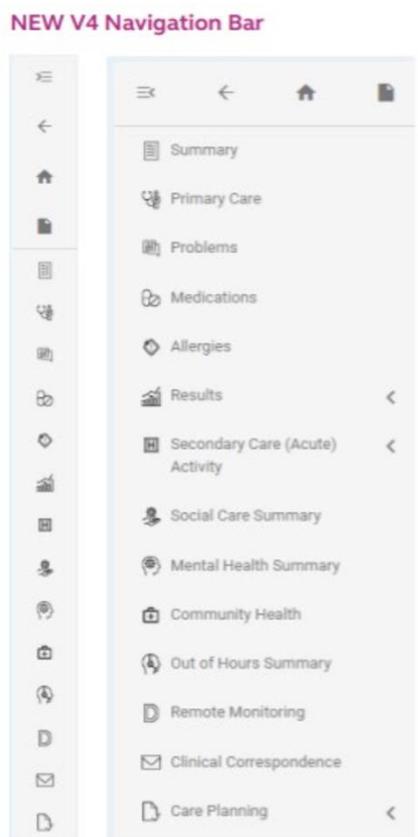


The screenshot displays a multi-column layout with the following sections:

- GP Advance Care Planning:** No items exist for this category.
- Allergies:** 17 items. Latest: 11-Sep-2023. GP (EMIS).
- GP CONTRAINDICATIONS:** 3 items. Latest: 06-Mar-2024. GP Practice West Quay.
- GP Vitals:**
  - WEIGHT: 78kg
  - BM: 29kg/m<sup>2</sup>
  - BLOOD PRESSURE: 110/74
- GP Frailty:** 6 items. Latest: Frailty Index score 16-Jun-2021.
- Adult Social Care:** 3 items. Latest: Assessment 02-Jan-2024. Adult Services (Cheshire East Council)/Liquoridge.
- Problems:** 31 GP Active items. Includes Medical Research Council Dyspnoea scale grade 4, Lower respiratory tract infection, Dry cough, Oesophagitis, Asthma, Unemployed, Cognitive decline, Heart failure.
- Medications:** 64 GP Repeat items. Includes Amiodipine, Aledronic Acid, Simvastatin 20mg tablets, Combivent Inhaler, Salbutamol (Ventolin) Inhaler.
- Tests/Investigations:** 3623 items. Includes Serum TSH level, Serum total bilirubin level, Se non HDL cholesterol level, Neutrophil count, Serum sodium, Mean corpuscular volume (MCV), Total white cell count.
- Care Planning:** Has ReSPECT Form, No SPACCA form.
- Key Information:** Safeguarding, Learning Disability, Neurodiversity, Reasonable Adjustments, Legal, Care Preferences.
- Contacts:** Prince William NHS Foundation Trust, GP (EMIS), Bristol Community Care, CWP Mental Health Feed.

- The new homepage uses more screen space. You will see a three, two or one column layout depending on the screen size you are using.
- To see more information on this homepage and to see more tiles, you can scroll down.
- If you find an area that you want to explore, select **‘SEE ALL’** and this will take you to that section in the shared care record.
- The new layout presents information at-a-glance, reducing the need for extra navigation.

## Navigation Bar



- The Navigation Bar has been redesigned and is now on the left side of the screen. This change has been made following modern design standards for easier use.
- The Navigation Bar now has different icons to indicate each individual section.
- Selecting the first icon at the top of the menu will expand the menu bar to reveal the name of each page.
- The other icons at the top of the menu bar will either take the user back a page, return the user to the homepage or will open a list of documents for the patient.

# Patient Alerts and Demographics

- There is now a **single place for alerts**, so banners no longer clutter the screen.
- Information alerts are grouped into one banner, while urgent alerts keep their own clear design.
- Alerts can now also be filtered by date or alphabetically.
- The demographics bar will still be at the top of the screen, which can be expanded or contracted using the arrow on the right

## Tile Tabs



- There is a new tabbing system within tiles. Users can select these tabs to see additional relevant information from different sources or categories.
- This new tabbing system enables information to be accessed quicker.
- Any information that is not available will be greyed out.

# Modal Windows (Summary Pages)

NAME: DONOTUSE XXTESTPATIENT-TKKF (Ms) | SEX: Unknown | BORN: | NHS NO.: | PATIENT NO.: | 1 notification

31-Mar-2023

Procedures | Conditions | Immunisations | Lifestyle | Tests

**Preventative Procedures** (4 items)

- Geriatric 75 year screening (31-Mar-2023)
- Discussion about lung transplantation (31-Mar-2023)
- Recommendation to self-refer for diabetes structured education (31-Mar-2023)

**SEE ALL PREVENTATIVE PROCEDURES** →

**Encounters**

- 31 Mar 2023: Psychiatry
- 31 Mar 2023: Seafarer medical examination
- 31 Mar 2023: Follow-up 1 month

**MIG** (Medical Interoperability Gateway) Realtime →

**DCRv1** (GP real-time information) Realtime →

↓ Date | Apply Sort/Filter

Geriatric 75 year screening	31-Mar-2023 EMISWebCR1 50004
Discussion about lung transplantation	31-Mar-2023 EMISWebCR1 50004
Recommendation to self-refer for diabetes structured education	31-Mar-2023 EMISWebCR1 50004

- Underneath each section there is a link that says: 'SEE ALL'. This can be selected to open an additional window which shows more information for that section.
- This provides additional context or historical information without leaving the section you are in.

# Page Navigation

The screenshot shows the CM Care Record interface for a patient named DONOTUSE XXTESTPATIENT-TKKF (Ms). The main view displays a list of vaccinations with dates. A summary window is open, showing a list of medical conditions and dates. Both windows have navigation controls highlighted with red boxes.

Vaccination	Date
Poliomyelitis vaccination	31-Mar-2023
Second DTP polio and Hib vaccination	31-Mar-2023
Influenza vaccination	31-Mar-2023
1st Japanese encephalitis vaccination	22-Mar-2023
No consent for MMR2	22-Mar-2023
Requires a yellow fever vaccination	22-Mar-2023

Condition	Date
Psychiatry	31 Mar 2023
Seafarer medical examination	31 Mar 2023
Follow-up 1 month	31 Mar 2023
Chronic disease monitoring not required	31 Mar 2023
Asthma monitoring status	31 Mar 2023
Diabetic - cooperative patient	31 Mar 2023

- When there is more information than can fit on one page in a tile, there is a left and right navigation to move between pages to see further information.
- This page navigation is also available in additional summary windows.